



Standard Shipping Policy and Guidelines

FitHai has joined hands with TCS Courier services, Pakistan's largest courier service, to provide our customers with fast and reliable door-to-door delivery service across Pakistan to make sure that everyone in Pakistan is able to enjoy great products and savings from FiT.

CITY	SHIPPING TIMELINE
Karachi, Lahore, Islamabad, Gujranwala, Faisalabad, Multan, Sukkur, Sialkot & Rawalpindi	1-2 Business Days
Other Cities	2-3 Business Days

These delivery timeframes are estimated timeframes under normal working conditions. If there are any delays in delivering your order, then you will be notified accordingly.

Same Day Pickup Service

To all our eager and excited customers, we also offer a same-day pickup service
Conditions: To be eligible for a same-day pickup, your order has to be placed before 2pm on the same day. Same day deliver option has to be picked during checkout.

Tracking Your Order

Currently we are improving our structure to provide our valuable customers with close tracking updates through which an order can be tracked from when it leaves FiT and arrives at your door.

At the moment, our customers will be provided by email alerts from the when their order leaves and arrives at their doorstep.

For more info, kindly email us at orders@fithai.pk